June 4, 2020

Terry Hightower ARM, INC. 5707 Southwest Parkway, Suite 100 Austin, TX 78735



Subject: Risk Engineering Services

5707 Southwest Parkway, Austin, TX 78735

Insured: ARM, INC.

Policy: WORK COMP / 000071721642

Dear Mr. Hightower,

I am sending you this letter as a part of Chubb's compliance program with the Texas Department of Insurance. As a valued insured Chubb Risk Engineering Services would like to offer an on-site survey to one of your Texas locations. This offer is being made as a part of our Texas Department of Insurance compliance program based on worker's compensation manual premium (Texas). The scope of the survey would include the following:

- Onsite hazard assessment
- · Review of safety and health program
- Make recommendations as needed to assist in mitigation of risk and prevention of injures

Would you be interested in setting up this survey? You are under no obligation to have this survey; however, we would ask that we hear back from you either by phone or email to 'accept' or 'decline' this service. I can be reached at frank.carter@chubb.com or 469-989-3729.

In preparing this document I have reviewed your organizations worker's compensation claims that occurred in Texas. I reviewed claims that occurred during the past three policy periods. There has been a total of three claims, resulting in a total incurred loss cost of \$7,904. Frequency (67%) and severity (92%) of claims have been slip/trip/falls. Remaining claim was a laceration on a coffee cup \$331. I have attached with this letter additional information that may augment your company's accident prevention efforts based on an analysis of your Texas worker compensation claims.

The Texas Department of Insurance, Division of Workers Compensation administers regulations that govern the accident prevention services insurers must maintain or provide to policyholders. Additional accident prevention information is available from the Texas Department of Insurance, Division of Workers Compensation at the following website: http://www.tdi.texas.gov/wc/safety/index.html.

If you have any questions, please contact me at 469-989-3729 or frank.carter@chubb.com.

Sincerely,

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Frank Carter, OHST

Property & Casualty Risk Engineer

Risk Engineering Services

This document is advisory in nature. It is offered as a resource to be used together with your professional insurance advisors in maintaining a loss prevention program. Evaluations, reports, and recommendations are made solely to assist the insurer in underwriting and loss control. Evaluation for any hazard or condition does not imply that it is covered under any policy. No liabilities or warranties are assumed or provided by the information contained in this document.

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Cc: Tyler Jones, <u>tyler@theabdteam.com</u> Sandra Aubuchon, <u>Sandra.Aubuchon@Chubb.com</u>

Attachments: Accident Investigation Return to Work Slip Fall Hazards Slip Fall Indoors

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